

CHILTERN MAINS

LEAK DETECTION - REPAIRS - RENEWAL
DIRECTIONAL DRILLING

EST. 1981

Nicole McCaig
Iver Parish Council
Allotments
Church Road
Iver Heath
SLO ODR

23/11/2021



Dear Nicole McCaig,

Thank you for your enquiry. Following our Engineers Site Visit, we are please to offer you our estimated cost to install a Water Supply Pipe to the above address Allotments.

The estimate to renew is as follows:

151 meters x 25mm Water Supply MDPE Pipe

The estimated cost to install up to 151m MDPE Supply Pipe, from your external stop valve or Boundary to 4 Taps with Back Plates would be £1,850 + VAT.

146m will be an Overland Supply and 5m will be moled from the External Stop Tap as a starting point.

This includes all materials and labour (up to 2 engineers for up to 1 day (up to 8 hours per day) – please see “*Extra Information*” below regarding any additional hours/days required).

Any additional metres of supply needing to be installed above m, whether internally or externally, will be charged at a reduced rate of £50.00 + VAT per metre.

The new supply would be up to 25mm MDPE (0.75” blue poly), installed by moling wherever possible. On completion, our installation would be guaranteed for 15 years against faulty materials/poor workmanship.



Chiltern Mains Ltd, 2 Chinnor Hill, Chinnor, Oxon OX39 4BA
Company No: 03256960
0330 111 0009 - customerservices@chilternmains.co.uk
www.chilternmains.co.uk



Background information:

Chiltern Mains have been established for over 40 years and are on the approved listings for Lloyds Register WIRS (Water Industry Registration Scheme) Self Lay Water Scheme, Achilles UVDB, CHAS, Thames Water, Affinity Water, Anglian Water and the national WIAPS registration, testament to our high standards of work and level of Health and Safety.

We hold all the relevant water accreditations and have P/L insurance to £10 million.

We are an award-winning contractor, recognised by the insurance industry for our high standard of workmanship on our customers properties and efficient, friendly, and honest service from our office through to our engineers onsite.

Certificates / Guarantees:

As we are approved by many of the major Water Board's, this means we are trusted to install your new water supply in accordance with Water Regulations. You thus do not require a separate site visit from your water board to inspect our work, which saves time and hassle. We simply issue a WIAPS, TAPS or APlus Certificate to you via email to forward on to your water board. This can be requested from us once the works have been completed and we will send this once full payment has been received.

New installations are guaranteed for 15 years against faulty materials/poor workmanship.

Deposit:

If you wish to make a booking, please call our office to make a payment of **£200** of the total job cost in advance (see "Extra Information" for more information on what this covers).

Cards currently accepted: All Major Debit & Credit Cards (Except American Express), with no added fees.

Final Payment:

Full payment is due upon completion of works. For convenience, the final balance will be automatically taken upon completion of works from the same debit/credit card details you used to pay the deposit with. Please advise if you would like to make an alternative method of payment.

Terms and Conditions / GDPR:

Please note that by booking in a date with us, you are thus accepting our estimate along with our terms and conditions as found on our website

(<http://www.chilternmains.co.uk/terms-conditions/>) and a few important conditions ("Extra



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Information”) as found below. You also agree to our Privacy Policy in accord with GDPR as detailed on our website (<http://www.chilternmains.co.uk/privacy-policy/>).

We hope this all proves acceptable to you, however, should you have any queries please do not hesitate to contact us.

Yours sincerely,
Tasos Anastasiou

Extra Information:

Aborted Visits

Please make sure that the site is clear of any items which block/impede our access to your water supply or stop valves, including skips, rubbish, rubble, scaffolding (we cannot work within a certain distance of scaffolding so please inform us of this in advance) and any other items or reasons that would impede access or mean we cannot carry out our works upon arrival.

This would also include us not being able to carry out our works due to you not having gained written permission to access/excavate within the neighbour’s boundary/property if required.

If you are on a shared supply and we have not been informed of this, this can result in cutting off your neighbour’s water supply, or significantly more work and cost, which we will not be accountable for if we were not warned of this setup prior to our attendance.

If we are not informed of any of the above (and any other items that result in an aborted visit) in writing at the time of accepting our estimate and we cannot carry out our job as a result on the day, we charge an aborted visit fee of £200 including VAT.

This will be collected in advance of us attending site as a deposit and then the remaining balance of the job will be taken from the same debit/credit card upon completion of our works. In the instance of having started work and then having to abandon site due to no fault of our own, costs will be calculated pro rata as to time on site or work carried out, whichever is higher.

Parking Arrangements

We do require parking for our van, which needs to be a minimum of 6.5m in length. This must be either on the driveway or directly outside the property we are working on, as we



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must have constant access to our machinery and tools and require running hoses to our onboard equipment.

It is the customer's responsibility to arrange any parking suspensions, or gain visitor parking permits, or reserve parking for us in advance of our attendance. If failing to do so results in having to abort the visit, then the above aborted visit costs will be in force.

Any parking fines/penalties that result from inadequate parking being provided will be added to the final invoice.

External Stop Valve Location

If your external stop valve is not located within your property boundaries, for instance in the Public Footpath or other Public Land, contractors are not permitted to excavate here without gaining a section 50 license from the local council.

In the instance that the external stop valve is located very close to the boundary, and we are able to excavate and tunnel enough to reach the outlet of the valve from your boundary line, then we will make a connection as close to the stop valve as possible without the need for the license.

Alternatively, our engineers will connect at the boundary line or as close as they can to the boundary, depending on there being no obstructions to access the supply at the boundary such as trees, hedges, bushes, walls, or any other impediment.

If you have any concerns over this, please detail these in writing to our office along with any photos of the location of the stop valve and any obstructions at the boundary so we can evaluate what is required to make connections and whether any licensing is or is not required.

Shared Supplies / Final Connections / Capping Old Supply

If you require us to attend site on another day to make final connections once your Water Board have installed your new External Stop Valves, we can arrange this at a cost of £235.00+VAT (initial 2 hours). Any additional hours required above 2 hours will be charged at £95.00+VAT.

This also is the cost structure to locate your old, shared supply and cap you off from your old, shared supply. If your existing shared supply runs under the property, and there is nowhere suitable internally to cap off your old, shared supply, then this can require extensive tracing and excavation, potentially in neighbouring properties, to find a suitable place to cap your supply. We cannot tell you how quick or long this can take as each shared water supply layout is unique.



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Affinity Water

Additional Chargeable Items

If we are bringing the pipe up into your property, we will first try to do this via a standard Drill Through, whereby we drill through the footings of the property. However, in some situations this is not possible due to obstructions, other utilities in the way or some other unforeseen reason that requires we utilise our bespoke made “**Frostbox**” or “**Insulation Box**” so we can bring the pipe in through the wall at high level horizontally to overcome these issues, will be charged at **£125 + VAT** per Frostbox required. This cost includes installation.

If we are required to install an additional **Sub Valve/Stop Tap** along the supply, to include chamber arrangement, this will be charged at **£115 + VAT** per 25mm arrangement and **£135 + VAT** per 32mm arrangement.

If only the Sub Valve/Stop Tap is required without chamber arrangement, then for a 25mm additional Sub Valve/Stop Tap this will be charged at **£65 + VAT**. For 32mm Stop Tap/Sub Valve this will be charged at **£85 + VAT**.

Unforeseen additional time above allotted days

Should our engineers experience unusually hard/difficult ground conditions, buried obstacles such as hardcore, cisterns, tanks, foundations, roads or any other circumstances out of our control which result in the job requiring more hours/days than have been allotted, this would be liable to a pro rata basis charge (pro rata calculations based on an 8 hour day – i.e. Original Total Price divided by 8 (if originally quoted for 2 or more days then divided by “number of days x 8”) = New Hourly Charge for further days).

The above will be added to the invoice and form part of the overall amount that is taken from the same card details that the deposit was paid on and will be taken automatically upon completion of works as explained under “*Final Payment*” in the main body of this estimate.

Extreme Weather

In the instance of extreme weather conditions in which we cannot safely operate our machinery or have our engineers working in safely, this can mean we may have to pull off site and return on another day. Again, the same callout structure for aborted visits and costings for further days needed as explained above will be applicable.

Ground Heave

It can naturally occur in some ground conditions for there to be some natural ground heave/expansion when boring large diameters. Although this should be rare in good/normal ground conditions, we cannot be responsible for any disturbance/breakage to the surface layer (above where we are boring) in the unlikely event this occurs.



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Mechanical Excavating Equipment

This estimate does not include the use of mechanical excavating equipment. Should this be required then this will be at additional cost should you wish us to hire the equipment on your behalf. Estimates can be obtained from us should you wish us to locate, arrange and hire this equipment on your behalf.

Terms and Conditions

By agreeing to our estimate, you are also agreeing that you have read, understand and agree to our terms and conditions as set out in our terms and conditions on our website (www.chilternmains.co.uk/terms-conditions.html).



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